HOME

Waterproof Luxury Vinyl Plank Flooring

INSTALLATION * CARE

GLUE DOWN

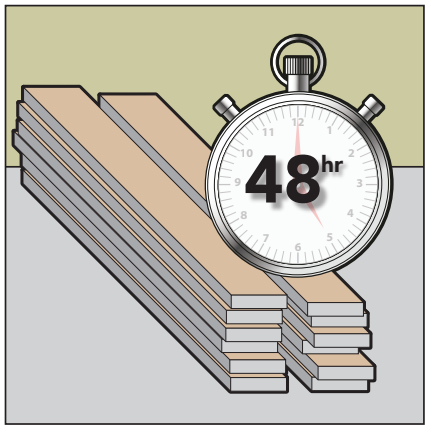


Dryback Planks

GLUE DOWN

Save time & avoid frustration! Please read these entire instructions before starting your installation, and A.I.M. for success!

AIM



Acclimate Completely
Acclimate your flooring to interior temperature for at least 48 hours. Temp. must be at 65° F – 80°F.

AIM



Install Correctly
Take time to review Lumber Liquidator's installation guidelines to ensure that your installation goes well from beginning to end.

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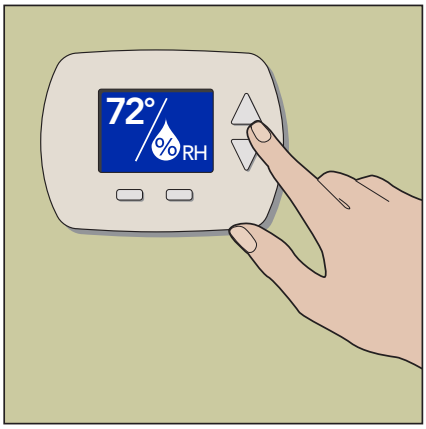

Maintain Environment
Interior temperature should be maintained between 65° and 80°F during the life of the floor.

Need Help? To obtain installation assistance or product information concerning this flooring, contact the store of original purchase, or call the Lumber Liquidator's customer care at 800-HARDWOOD.

WARNING! DO NOT SAND, DRY SWEEP, DRY SCRAPE, DRILL, SAW, BEADBLAST OR MECHANICALLY CHIP OR PULVERIZE EXISTING RESILIENT FLOORING, BACKING, LINING FELT, ASPHALTIC "CUTBACK" ADHESIVES OR OTHER ADHESIVES. These products may contain asbestos fibers and/or crystalline silica. Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of serious bodily harm. Unless positively certain that the product to be removed is a non-asbestos containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content. See current edition of the Resilient Floor Covering Institute (RFCI) publication, "Recommended Work Practices for Removal of Resilient Floor Coverings" for detailed information and instructions on removing all resilient covering structures. For current information, go to www.rfci.com.

LEAD WARNING: Some paints and finishes in homes built before 1978 may contain lead. Exposure to excessive amounts of lead dust presents a health hazard. Prior to removing or sanding, comply with all applicable federal, state, and local laws, and reference the publication "Lead-Based Paint: Guidelines for Hazard Identification and Abatement in Public and Indian Housing" available from the United States Department of Housing and Urban Development regarding (1) appropriate methods for identifying lead-based paint and removing such paint; and (2) any licensing, certification, and training requirements for persons performing lead abatement work.

MOLD AND MILDEW WARNING: Prior to removing an existing resilient floor or when installing a new floor, if there are visible indications of mold or mildew or the presence of a strong musty odor in the installation area, the source of the problem should be identified and corrected before proceeding with the flooring work. Excessive moisture in the subfloor could promote mold, mildew, and other moisture related issues like the trapping of moisture emissions under the flooring, which may contribute to an unhealthy indoor environment. Mold has the potential to cause health problems and may produce allergens, irritants, and in some cases, potentially toxic substances. Before installing the new resilient flooring, ensure the underlayment and/or subfloor is allowed to thoroughly dry and that any residual effect of excessive moisture, mold, or structural damage has been corrected. Remediation measures may require structural repairs such as replacing the contaminated underlayment and/or subfloor, cleanup measures using appropriate protection and biocide, or hiring a professional mold and mildew remediation contractor. Consult EPA mold guidelines on EPA's website at https://www.epa.gov/mold

WARNING:
Drilling, sawing, sanding or machining wood products can expose you to wood dust, a substance known to the State of California to cause cancer. Avoid inhaling wood dust or use a dust mask or other safeguards for personal protection. For more information go to www.P65Warnings.ca.gov/wood

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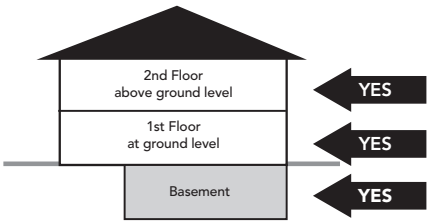
RECOMMENDED USE:

Residential and light commercial interior use only. *See the product's limited warranty for details.
Do not install in wet areas like showers, or exterior areas. Do not install in boats, moving vehicles or over radiant heat.

GRADE

On, above and below Grade.



JOBSITE CONDITIONS:

- The building should be enclosed with all doors and windows in place.
- Prior to delivery and install: All wet works (e.g. drywall taping, texture, painting, stucco etc.) should be complete and allowed to dry. Areas should be at normal occupied conditions with HVAC operational for at least one week prior to the installation when building is so equipped.
- When installing over basements and garages, ensure they are dry and well ventilated.
- Crawlspaces must be dry with a minimum 18" from the bottom of the floor joist to the ground, Crawl space earth (or thin concrete slab) should be covered 100 percent by a vapor retarder of black polyethylene (minimum 6 mil) or any recommended puncture-resistant-membrane, such as Class C, meeting ASTM D1745. Ventilation shall be per local building codes.
- To avoid damages to the floor's finish, all construction activity should be completed before installing this floor.
- Ensure that exterior doors and appliances have sufficient clearance to accommodate the new flooring.
- Do not undercut metal door jambs before first confirming it doesn't violate local building and fire codes
- All gutters should be in place and functioning properly. Grading should be sloped to run water away from the home foundation.
- The installer - not the manufacturer or the retailer - is responsible for making sure that the site conditions are appropriate prior to installation of this floor.

USER / OWNER / INSTALLER RESPONSIBILITIES:

- Install in good lighting.
- Product installation constitutes acceptance. Visually inspect the product and determine acceptability before installation. Claims will not be accepted regarding visual defects after flooring has been installed. If any planks are unacceptable due to color, finish, milling or any other reason, it is your responsibility to determine to use them, hide them in areas like closets, trim off the imperfection, or not install them at all.
- A reasonable amount of installed flooring (up to 25% or 100 sq. ft. whichever is less) is enough to determine acceptance of quality.
- Retain a box label and keep on file with your receipt for future reference.
- If quality issues are suspected stop the installation and call your local store or CUSTOMER CARE at 1-800-HARDWOOD.

STORAGE:

In some instances, *especially large multi unit projects*, the phasing of the work may require that the product is stored away for the area to be installed and brought into the area as required, this LVP can be stored in a dry, non-environmentally controlled areas at temperatures between 35° F and 85° F always protect from weather, direct sunlight and ensure the area is free of internal combustion gases. Exposure can lead to yellowing.
Cartons stored in cold rooms or directly on cold cement (below 55°) will need additional acclimation time.

ACCLIMATION:

- Allow all flooring materials, adhesives and maintenance products to acclimate to room temperature a minimum of 48 hours before starting the installation.
- Store cartons flat and squarely on top of one another, not leaning or on edge and no more than 6 cartons high in areas to receive new flooring.

TEMPERATURE:

Interior temperature shall be maintained at a minimum of 65°F (18°C) and a maximum of 85°F (29.4°C) for 48 hours before, during and 48 hours after completion.
For best product performance, ensure the temperature in is maintained between 65° and 85F° for the life of the flooring.

RELATIVE HUMIDITY:

Relative humidity and temperature effect the flash off time for the recommended adhesives, Although RH does not affect the flooring product, RH must be maintained at adhesive manufacturer's recommended levels before and during installation for proper adhesive cure. See adhesive manufacturer Technical Data Sheets / Installation Instructions for more information.

CUTTING ALLOWANCE:

A 10' x 10' room has net 100 square feet (Sq. Ft.) – the actual area that will have flooring – but more product is required to allow for cutting which generates unusable pieces.
Carefully measure the net square feet required, adding up multiple areas.
The table gives an approximate recommendation for cutting allowance:
Quantities are always rounded up to the nearest box.
Tip: If more than half a box is not available for spares we recommend ordering an extra box.
Please note: Actual cutting waste may be lower or higher based on room layout. e.g. multiple rooms vs. one large area and diagonal installations will require more cutting allowance.

Net Area SqFt	Total with Cutting Allowance SqFt	% Applied
100	110	10
200	218	9
400	432	8
600	642	7
800	848	6
1000	1050	5
above 1000 SqFt add 5%		

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Consider carefully before returning boxes.

Keeping extra boxes is a great idea and inexpensive insurance against damage, if a repair if needed the product and batch will be the same, and you have options even if the product has been discontinued. It is also good to have a full box on hand in case of a quality concern to aid in the investigation.

EXPANSION SPACE:

A minimum gap of 1/4" is required betwen flooring and all vertical obstructions (walls, door jambs, pipes, staircases, posts, fixtures, built-ins, etc.)

RUN WIDTH AND LENGTH:

No limit in run length or width.

CABINETS / FIXED FIXTURES:

Although not recommended, cabinets may be installed on top of this product (see product's limited warranty for details).

SUBFLOORS NEED TO BE: CLEAN – FLAT – DRY:

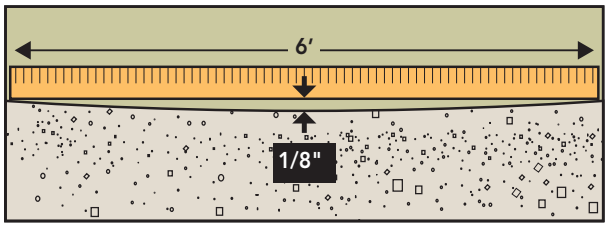
All substrates must be structurally sound and free from movement or deflection.

CLEAN:

Free from contaminants including but not limited to: oil, grease, parting compounds, chemical contaminants, sealing and curing agents, paint, drywall compound, old adhesives such as cutback, solvents, and loose or broken patching agents and other foreign materials that might prevent adhesive bond (refer to the adhesive technical data sheet / install guide).
Free from particles including but not limited to: dust, dirt, and grit.

SUBFLOORS MUST BE FLAT AND SMOOTH

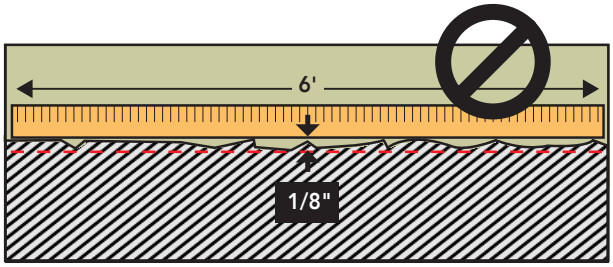
FLAT:
Subfloors must be flat within 1/8" over 6', and 3/16" over a 10' span.



SMOOTH:
Abrupt peaks and valleys must be avoided!

Improper substrate or flatness can result in gaps, locking mechanism failure and premature wear on surface.

Correct any issues.



DRY:

Follow product use limitations and adhesive manufacturers technical data sheets (TDS) / install guide.

Do not install this flooring over plywood underlayment attached to concrete, unless it is known that an appropriate moisture barrier has been installed.

WOOD SUBFLOOR PREPARATION:

- Screw down loose or squeaky sections of plywood and replace areas that are damaged.
- To address flatness concerns sand or plane high spots and fill the low spots with a material approved for use under wood flooring.
- Low, sagging areas of the subfloor should be cut out and replaced with the same thickness.
- To smooth over or eliminate telegraphing of the base floor or to cover over unsuitable substrates in wood subfloors, use APA grade plywood underlayment, thickness (1/4" solid core luan or 3/8" plywood) or similar panels warranted by the plywood manufacturer for this application.
- Installers are responsible to use materials to ensure product performance.
- Substrates that are un-level /flat due to structural deficiencies should be repaired by a licensed contractor.
- Never apply plastic sheet over wood subfloors.

STRUCTURAL REQUIREMENTS:

Note that joist spacing determines minimum subfloor thickness.

Joist spacing 16" on center (OC) or less

– Plywood: Minimum of (5/8", 19/32") Oriented Strand Board (OSB): minimum (3/4", 23/32")
Advantech minimum (3/4", 23/32")

Joist spacing 16" up to 19.2" (OC)

– Plywood: Minimum of (3/4", 23/32") Oriented Strand Board (OSB): minimum of (3/4", 23/32")

Joist spacing over 19.2"up to maximum 24" (OC)

– Plywood: Minimum of (7/8") Oriented Strand Board (OSB): Minimum of (1") or two layers of subflooring or brace between truss/joists in accordance with local building codes.

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MOISTURE TESTING:

Use a meter that is species / material adjustable. E.g. Ligno-scanner SDM or mini-Ligno DX/C moisture meter.
If using alternate meter, check that meter can be used with the subfloor material in question.

- Test sub-floor in multiple locations, with an appropriate wood moisture meter, it's recommended to test 20 location per 1000 square feet and average the results. Moisture readings must not exceed 12%.
- Higher readings indicate a moisture concern that needs to be addressed before installation can begin.
- For your protection, documenting and saving the test results is recommended.

CONCRETE SUBFLOOR PREPARATION:

- Prepare and test per ASTM F 710; The Standard Practice for Preparing Concrete to Receive Resilient Flooring.
- Surface cracks, grooves, depressions and other irregularities shall be filled or smoothed with latex cement patching compound.
- Concrete floors shall be smooth to prevent irregularities, roughness, or other defects from telegraphing through the new resilient flooring.
- Patching or underlayment compound shall be moisture, mildew and alkali-resistant for commercial installations and provide a minimum of 3000 psi compressive strength after 28 days.
- Do not install this flooring over expansion joints, crack isolation joints, or other moving joints in concrete slabs. Flooring material shall be cut to either side of the joint and a suitable transition installed.
- Surface Contaminants: Mechanically remove all surface contaminants by grinding or scarifying the substrate.
- Slab temperature – must be between 65°F and 85°F.
- Installing over existing flooring- follow adhesive manufacturer's recommendations
- Bond tests should always be performed.

RECOMMENDED PATCHES/LEVELERS:

- Cement Patching- Bostik Webcrete R 95™
- Total Surface Self-Leveling- Bostik SL-175™

CONCRETE MOISTURE TESTING

- It is the installers / end users responsibility to moisture test all concrete substrates regardless of age or grade level to determine the acceptable limits of moisture applicable to the adhesive used. A concrete slab shall be cured a minimum of 60-90 days before performing moisture tests.
- Follow the moisture testing, limitations and procedure guidelines of the adhesive manufacturer
- The use of moisture meters, plastic sheet test and/or bond tests are not industry accepted quantitative test methods
- When using the (RH) relative humidity test follow the ASTM F 2170, Standard
- For your protection, documenting and saving the testing results is recommended.

pH Testing- Surface Alkalinity on Concrete Substrate

To ensure proper bonding concrete floors should be tested for pH levels prior to the installation of resilient flooring.
See the following procedure taken from ASTM F710:
pH Testing—Concrete floors shall be tested for pH prior to the installation of resilient flooring. Levels of pH shall not exceed the written recommendations of the adhesive manufacturer.

To test for pH at the surface of a concrete slab, use wide range pH paper, its associated pH chart, and distilled or deionized water. Place several drops of water on a clean surface of concrete, forming a puddle approximately 1 in. (25 mm) in diameter. Allow the puddle to set for 60 - 65 seconds, then dip the pH paper into the water. Remove immediately, and compare to chart to determine pH reading. Other pH testing methods such as pH pencils or pH meters, or both, are available and may be used to measure pH. Readings below 7.0 and in excess of 10.0 have been known to affect resilient flooring or adhesives, or both. Refer to adhesive manufacturers technical data sheets installation guidelines to determine adhesive pH and Moisture limits.

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CONCRETE MOISTURE TESTING

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- Follow the moisture testing, limitations and procedure guidelines of the adhesive manufacturer.
- The use of moisture meters, plastic sheet test and/or bond tests are not industry accepted quantitative test methods.
- When using the (RH) relative humidity test follow the ASTM F 2170, Standard.
- For your protection, documenting and saving the testing results is recommended.

RECOMMENDED ADHESIVE:

Bostik LOCK A499 Pressure Sensitive Adhesive may be used on slabs with elevated moisture up to 99% RH [ASTM F2170] - MVER - 12 lbs [ASTM F1869] and a pH level of pH - up to 12

Bostik LOCK A699 Pressure Sensitive Adhesive may be used on slabs with elevated moisture up to 99% RH [ASTM F2170] - MVER - 12 lbs [ASTM F1869] and a pH level of pH - up to 12

Bostik LOCK A799 Transitional may be used on slabs with elevated moisture up to 99% RH [ASTM F2170] - MVER - 12 lbs [ASTM F1869] and a pH level of pH - up to 12

Please review manufacturer's technical data sheet for more details.

RADIANT HEAT:

This flooring is not approved for use over radiant heating systems.

HELPFUL TOOLS: (as needed)

• Tape Measure • Metal Framing Square • Utility Knife • Recommended Trowel(s) • Chalk line • 75 lb. or 100 lb. roller • Carpenters Pencil
• 6' level or Screed • Jamb saw • Vinyl Tile cutter • Diamond Grinder • Hammer-Drill • Masonry Bit • Niosh Dust Mask • Gloves • Knee Pads
• Safety Glasses • Ear protection • Broom/vacuum • RH In Situ test kit

ADDITIONAL NOTES:

- When moving furniture and heavy equipment, use luan board, plywood, or other similar covering to protect the floor.
- Moisture intrusions from concrete via hydrostatic pressure, flooding, or plumbing leaks, along with high levels of alkalinity, can affect this floor covering over time. Moisture can also be trapped below the flooring and create mildew or mold.

Each project is unique and different. Installation advice or recommendations are given as a courtesy and not intended to take the place of an installer's visual inspection, expertise or informed judgment, which will override any advice or recommendations given in the Installation Guidelines. The end user / contractor on-site is ultimately responsible for ensuring that selected products are appropriate for local conditions and / or the final use of the product.

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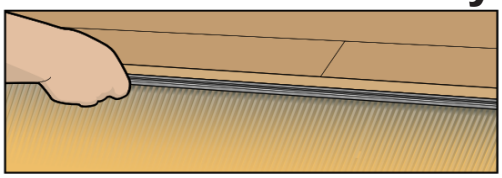
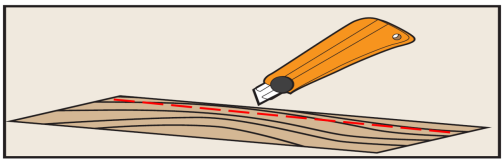
How to Install Glue Down Vinyl Flooring



This material cuts easily using a sharp utility knife & straight edge. Just Score and Snap!

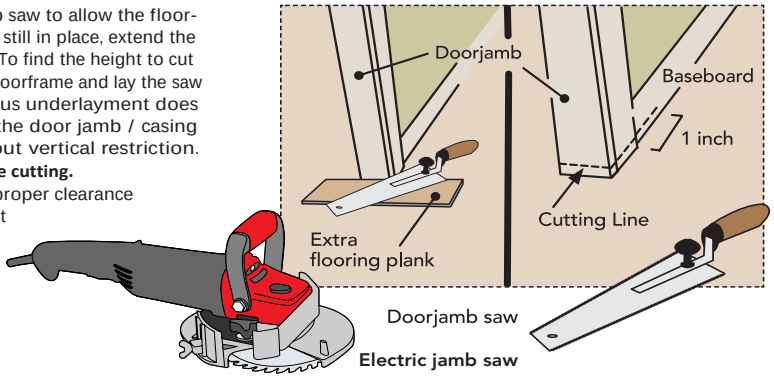


STEP 1. GETTING STARTED:

Remove any existing quarter round, shoe moldings, baseboards and doorway transitions.
Remove existing floor covering as required, check floor flatness per details on previous page and address any issues.
Check that all doors will swing open with adequate clearance over the new flooring prior to starting any work.
Important: Any metal doors must be addressed by a specialist to adjust. Do not cut metal door frames!

Undercut all door casings and jambs with a jamb saw to allow the flooring to slide under the doorjamb. If a baseboard is still in place, extend the undercut about 1" beyond the door frame casing. To find the height to cut the jamb, lay a scrap piece of flooring next to the doorframe and lay the saw blade on top. After cut, ensure the the floor plus underlayment does not bind, always leave 1/16" clearance under the door jamb / casing for the floor to be able to move freely without vertical restriction.
Check for alarm or other low voltage wiring before cutting.
Ensure that exterior doors and appliances have proper clearance to accommodate the new flooring. Do not undercut metal door jambs before first confirming it does not violate local building and fire codes.

Adjust as required.



INSTALLATION

Fully glue to approved, properly prepared substrates.

STEP 2. LAYOUT

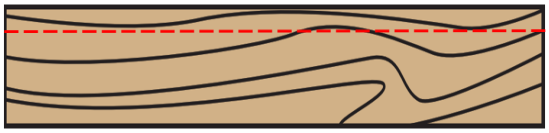
Determine which direction the planks will be installed. Generally, plank flooring is run parallel with the longest straight exterior wall, or the focal point of the room. Considerations are fireplaces, doors, cabinets, transitions. For best appearance full planks are desirable at the focal point and most cases it is the longest unbroken wall in the room. To ensure straightness, LVP vinyl planks can be installed along the longest wall or in the center of a large room working outwards

INSTALLERS! It is advisable to determine the installation layout and direction (North/South vs East/West).

Preparation of planks for the starting row when needed:

To avoid very narrow pieces at the finish wall; measure the distance between the starting wall and the finish wall, then divide this number by the width of the flooring planks. The fraction is the width of the last plank.

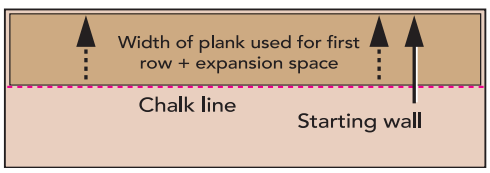
Eg. for a 10' wide room:
Starting to finish wall = 120"- 1/2" (1/4" expansion x 2) = 119.5"
Width of Plank = 5" 119.5 ÷ 5 = 23.9
Twenty three full planks are required and last will be fraction x the plank width
5 x 0.9 = 4.5
If width of last plank is less than 2.5" balance by cutting width of first row of planks accordingly.



STEP 3. ESTABLISH A WORKING LINE:

In at least two places, measure out **equal distance** from your starting wall, 12"–18" from each corner. The distance from the starter wall to the line will be the width of the plank used on first row plus the expansion space.

Mark these points and snap a chalk line (as shown) parallel to your starting wall. Be sure to maintain proper gap around all vertical obstructions, e.g. newel posts, raised hearths, upright pipes, etc.



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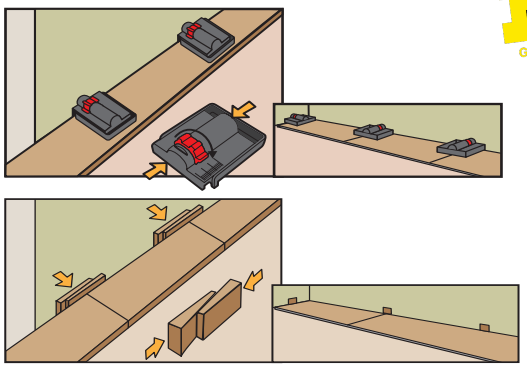
Use wedged spacers to maintain minimum expansion gap between the flooring and the walls. Place spacers adjacent to each plank joint, and at the beginning and end of each row.



STEP 4. THE FIRST ROW

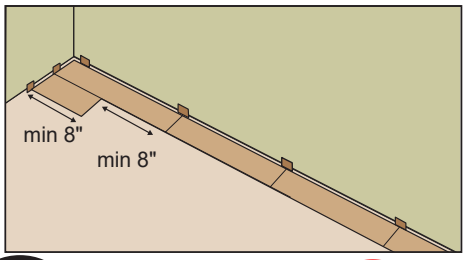
- Spread adhesive evenly with the proper trowel and allow to flash off as described in manufacturers guidelines.
- Working left to right, lay the first plank against the wall (adjust spacers to ensure row lines up with your working line) using full length planks (the groove edge should follow along the working line).
- Continue laying the first row until you reach the other wall.

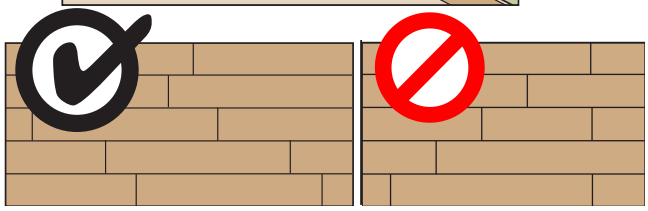
Note: See Step 6 for cutting the last plank in row to fit.

IMPORTANT: *See complete Adhesive application details below!*

STEP 5.

- When laying out planks, avoid starting or ending rows with cuts (short side) less than 8" in length. always stagger end joints from row to row, by at least 8" to ensure a pleasing appearance.
- Work from different cartons of planks to minimize clustering of patterns.





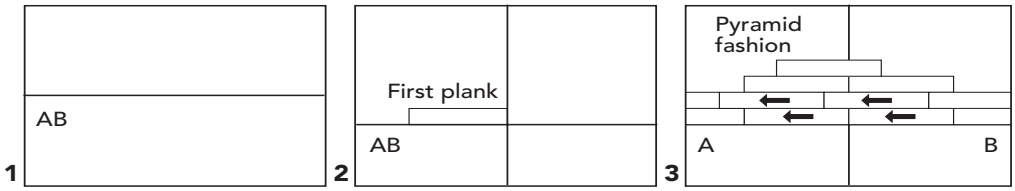
PLACEMENT FOR PLANKS:

- When laying out planks, always stagger end joints from row to row, by at least 8" to ensure a pleasing appearance.
- Work from different cartons of planks to minimize clustering of patterns.

Pay close attention to avoid “stairstep” or “H-patterns” appearing in the flooring.

ALTERNATIVE "CENTER" LAYOUT:

- LVP vinyl planks can be installed in the center of a large room working outwards
- Find the center of the floor by measuring and marking vertical & horizontal lines across the floor (Pic 1 and 2).



- Adjust layout lines as necessary to minimize perimeter planks less than 2.5".
- Make sure lines are square and then work from the center layout lines outwards.
- The First row of planks must be laid perfectly on the guideline as this will affect the entire installation (pic 2). Make sure each plank is flush against the adjoining plank. Lay planks in a pyramid fashion (pic 3).
- If “directional arrows” are printed on the back of the Luxury Vinyl (pic 3) point these arrows in the same direction.
- When installing planks, stagger the end joints a minimum of 8" away from the end joints in the previously installed row.

STEP 6. Apply Adhesive:

- Spread adhesive evenly with the proper trowel and allow to flash off as described in manufacturers guidelines. Open time is influenced by substrate porosity and atmospheric conditions (i.e. temperature, humidity, and air movement). For best results maintain adhesive, floor covering, and room at a stable temperature of 65°F – 85°F (18°C - 30°C) continuously for 48 hours before and after installation Relative humidity must be maintained at adhesive manufacturer recommended levels before and after installation for proper adhesive cure. Flooring is installed when the adhesive has flashed off sufficiently to prevent adhesive transfer to the fingertips, Flooring must be installed within the working time. See adhesive manufacturer Technical Data Sheets / Installation Guidelines for more information.
- **NOTE: Depending on layout/pattern installed, when installing for the first few rows, at the starting wall (non-"CENTER" LAYOUT"), only apply enough adhesive that you can comfortably "reach and lay" into (typically 2' - 3').**
- **When product is installed on flashed off adhesive, it is ok to work off the installed floor allowing more adhesive to be spread.**
- For best results maintain adhesive, floor covering, and room at a stable temperature of 65°F – 85°F (18°C - 30°C) continuously for 48 hours before and after installation Relative humidity must be maintained at adhesive manufacturer recommended levels before and after installation for proper adhesive cure. Flooring is installed when the adhesive has flashed off sufficiently to prevent adhesive transfer to the fingertips, Flooring must be installed within the working time.
  See adhesive manufacturer Technical Data Sheets / Installation Guidelines for more information.

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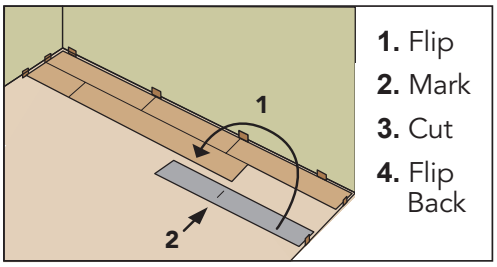
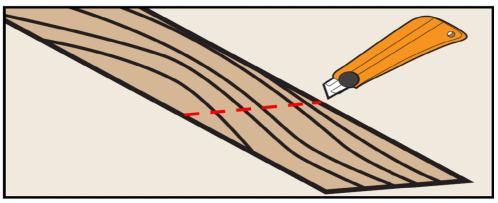
STEP 7. CUTTING END-OF-ROW BOARDS:

IMPORTANT: The last board in each row must be cut to fit, while still maintaining a proper expansion gap at the walls.
Here's how:

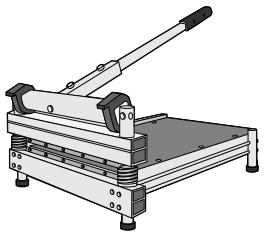
1. Flip the plank over, end-to-end.
2. Lay the flipped board next to the row of planks, and mark it.
3. Cut the plank at the mark maintaining a proper expansion gap at the walls.
4. Flip the plank back over and install as normal.



This material cuts easily using a sharp utility knife & straight edge. Just Score and Snap!



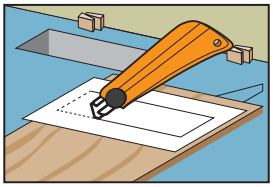
Floor cutters*, can also be used to cut this flooring product.

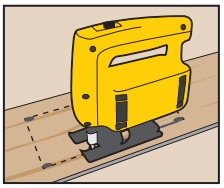


*Maximum cutting Width = 9".

FITTING AROUND IRREGULARLY SHAPED OBJECTS

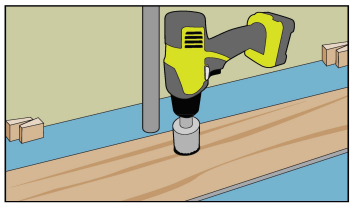
Make a template to fit around pipes or irregular shaped objects. Place the pattern upon the plank and trace. Cut along the trace lines using a utility knife or jig saw, and lay plank.
Note: Be sure to leave a proper expansion space around all fixed objects, cabinetry, and metal door jambs.

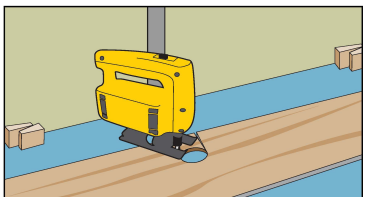


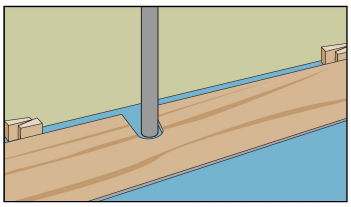


PIPES:

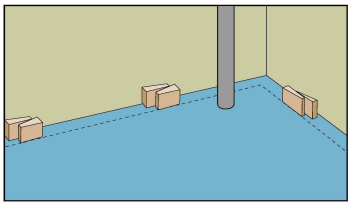
If a pipe is passing through the floor, make a hole through the plank 1/2" greater than the diameter of the pipe, cut the plank with a 45º angle towards the hole. Glue the cut-off piece back in position.

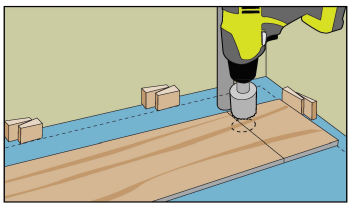


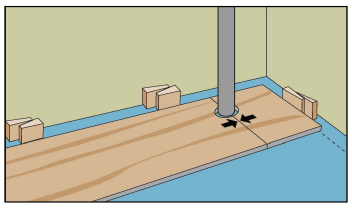




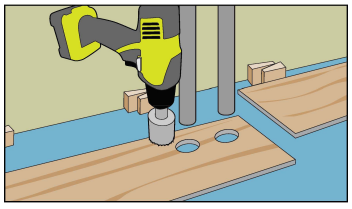
When there is single pipe on a wall, you can plan to have the end-joints meet at pipe, drill and install as shown.

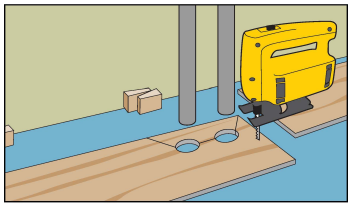


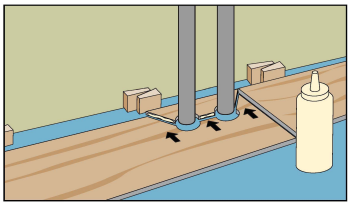




If there are multiple or larger pipes passing through the floor make hole(s) on the plank 1" greater than the diameter of the pipe, cut the plank with a 45º angle towards the hole. The cut-off piece s are glued into position. Glue pieces together and engage with adhesive on subfloor for added stability.







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STEP 8. ROLLING:

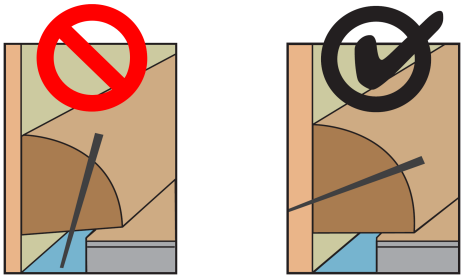
To ensure proper adhesive transfer, use a hand roller or similar during installation.

Check bond after 1-2 hours and roll again if required.

- Foot traffic is allowed immediately after installation.
- Always use floor protection to roll heavy items like refrigerators.
- Do not “flood mop”. Do not begin damp mop maintenance for at least 5 days after installation is complete, or, for the amount of time recommended by the adhesive manufacturer, whichever is shorter.

STEP 12.

Cover expansion spaces with quarter round or other trim. Be sure to affix baseboards or moldings to the walls, not to the floors.



STEP 13.

In areas where your new floor meets other types of flooring, such as carpet or tile, select an appropriate molding to get a professional looking and safe transition.

U-Track is attached to the substrate to secure the End Cap, T-Molding and Reducer transitions.

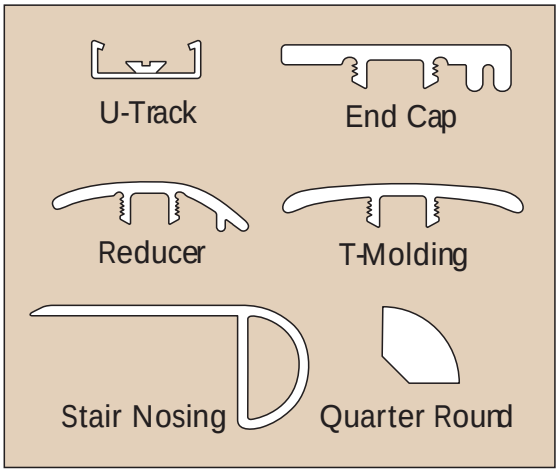
End cap moldings transition from new floor to carpet, sliding doors, raised hearths, etc.

Reducer moldings transition from new floors to hard surfaces surfaces that are lower than the floor, such as vinyl or tile.

Stair Nose moldings are used when the new floor edge is at a step-down; Example: when the flooring meets at the top of a stairway “going down”.

T-Moldings cover expansion spaces at doorways, and they transition from your new floor to other hard surfaces of similar height.

Quarter round moldings are used to expansion spaces between the baseboards and the flooring.



REPAIRS:

Save extra planks from the initial order in the event that installed planks become damaged and repairs are needed. This will ensure lot number and shading compatibility.

PLANK REPLACEMENT:

Mark the plank you wish to replace and score it diagonally with a utility knife from corner to corner, take care to not damage surrounding planks. Heat the plank from the center outwards using a heat gun 4 inches from the surface, The plank should be hot to the touch so as to loosen the adhesive and ensure maximum pliability, next pull up the plank. Re-apply adhesive if necessary. Install new plank.

HOME * CARE

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CARE AND MAINTENANCE GUIDE

TRANQUILITY is designed to bring beautiful wood and stone looks to your environment to fit your flooring needs and style, while also providing a solution with easy maintenance.

Created for residential, and light commercial applications, this flooring is tough but still requires care and attention to keep it looking beautiful for years to come.

- For day to day cleaning we recommend the floor to be swept and/or vacuumed. The vacuum head must be a felt brush type. Do not use vacuum with beater bars / very hard bristles. This will eliminate fine particles of dirt and grit that act like sandpaper which will scratch and / or dull the surface of your flooring.
- Reduce the visibility of minor scratches using Bellawood Scratch Away.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Use Bellawood Floor Cleaner to deep clean your whole floor and clean spots and soiled areas.
- DO NOT use cleaning agents containing wax, oil or polish. Leftover residue will form a dull film.
- DO NOT use steel wool or scouring pad, as they will scratch the floor.

The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, do not hold a steam mop on one spot for an extended period of time.

Refer to the steam mop's manufacture instructions for proper usage.

Occasional wet or jet mopping is allowed.

This flooring can be dented, gouged and scratched, this can by caused by but is not limited to: dropped objects, damaged shoe heels / soles, abrasive particles, etc. The following steps will help reduce the risk of this kind of damage:

- Floor protectors should always be installed to the bottom of furniture to prevent scratching and marking.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- We recommend the use of a hard surface (non-studded), non-rubber chair mat to protect your floor from office chairs with casters.
- Light, rolling furniture should be outfitted with broad-surface, non-staining casters that have been engineered for hard surface floors (casters should be a minimum of 1" wide and at least 2" in diameter.
- Never slide or roll heavy furniture or appliances across the floor.
- If flooring will be exposed to rolling traffic or heavy, appliances protect the flooring with plywood or hardboard panels.
- Remove shoes that are damaged exposing sharp metal, have cleats etc. before walking on the floor.

Your flooring is like other products and is susceptible to fading, with prolonged exposure to sunlight. Use of window coverings, shades or tinting your windows is recommended.

Although the flooring planks are waterproof, you should promptly remove spills using a soft cloth reducing slip hazards.

We love our pets but occasionally accidents happen.

- Cleaning the affected area should begin immediately upon discovery:
- Use absorbent paper tissue to collect as much of the deposited material as possible and properly dispose of it. Remove any existing residue with a suitable disinfecting cleaner.
- Repeat until all residue is removed. Buff dry. Clean, using Bellawood Floor Cleaner.
- The more time that elapses before removal, the more difficult a stain will be to remove.
- Keep pets' nails trimmed.

We recommend the use of NON-RUBBER backed mats that are labeled "colorfast" by the manufacturer.

Non-staining, vinyl-backed mats or woven rugs should be used at all door entries from outside to avoid discoloration from asphalt driveways, catch dirt, grit, sand, and other debris to help sustain the flooring.

We also recommend using protective mats around sinks and tubs to catch excess water and debris.

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